

COMPLAINT PROTOCOL

1. Company data:

Postal address:

Phone:

E-mail:

<i>Device code:</i>		<i>Size:</i>	
<i>Purchase date:</i>		<i>Quantity:</i>	
<i>Date when the fault/damage was noticed:</i>		<i>Batch number (LOT):</i>	

2. Complaint reason [detailed description a fault/ damage]:

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Additional notes:.....

3. Patient's details

Age:, Height:cm, Weight: kg,

Illness – medical condition

(Place, date, claimer's signature)

/Manufacturer's part/

4. Manufacturer's decision regarding the complaint handling no :

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(date, Manufacturer's signature)