

## **QUALITY POLICY**

The core business activity of REH4MAT Sp. z o. o. is the design, manufacturing, and distribution of high-quality orthoses and other medical products intended for individuals with mobility limits. REH4MAT is a modernly organized company with its own manufacturing facilities, design office, state-of-the-art and unique machinery, and a distribution network.

The mission of our company is to ensure that most specialists involved in the complex and prolonged process of treating and rehabilitating patients with musculoskeletal dysfunctions have full access to information and availability of the orthopedic products we manufacture.

The strategic goals of REH4MAT are:

- becoming a global leader in the production of orthopedic orthoses and medical devices.
- gaining a competitive advantage by creating positive distinguishing features for our products in the orthopedic market.
- increasing the level of customer satisfaction.
- increasing the financial profitability of the business operations.

By adopting a process-based management model in compliance with the requirements of ISO 13485, we have established a framework for reviewing quality objectives.

The Company's Management is committed to continuous improvement of the quality management system.

The fulfillment of the Company's mission and objectives is supported through:

- fostering the best possible relationships among employees, continuously enhancing their qualifications, and providing them with appropriate infrastructure and a conducive work environment,
- maintaining consistent engagement with the medical community, particularly in the fields of orthopedics, rehabilitation, and neurology,
- · participation in congresses, conferences and scientific symposiums,
- participation in industry fairs
- · continuous supervision of processes taking place within the company,
- regular evaluation of the effectiveness and efficiency of the adopted policy and established goals.

The implemented and maintained Quality Management System compliant with ISO 13485 ensures the continuous improvement of the products manufactured and services provided by our company, which forms the foundation for building lasting relationships with our clients. This will have an impact on the final treatment outcome and, as a result, on the psychological well-being of the patient.

President of the Management Board

Sławomir Wroński

Rzeszów, 03.01.2024